



FAIRGROUNDS
SOUTHERN
**Ideal
home
show**®

EXHIBITOR MANUAL

North Carolina State Fairgrounds



April 9-11, 2021

This Exhibitor Manual has been compiled to help you and your staff with complete details about all phases of the exhibition process at the Southern Ideal Home Show.

Enclosed you will find helpful information to make your participation in our show successful.

We strongly urge that you give this manual to those having responsibility for your participation in the show.

RaleighFairgroundsHomeShow.com

MARKETPLACE | EVENTS
Largest Home Show Producer in North America

SHOW MANAGEMENT

The Southern Ideal Home Show is produced and managed by:

Marketplace Events
31105 Bainbridge Road, Suite 3
Solon, OH 44139
Office: 919.334.0051
Tina: 480.290.1197
Taylor: 919.946.6519
Lupe: 801.456.7487
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SHOW FACILITY

The Southern Ideal Home Show is held at the North Carolina State Fairgrounds in the Exposition Building and the Jim Graham Building.

North Carolina State Fairgrounds
4285 Trinity Road
Raleigh, NC 27607
ncstatefair.org

HEALTH & SAFETY GUIDELINES - COVID-19

Public health and safety is of the utmost importance to us. Numerous additional safety measures have been implemented to help keep everyone safe. **Masks are required to attend the show. Masks will need to be worn during move in, show days, and move out.** Sanitization stations will be placed throughout the showfloor. 6' social distancing is encouraged. Please visit <https://www.ncstatefair.org> for all the guidelines and restrictions in place at the NC State Fairgrounds. PLEASE CHECK BACK REGULARLY FOR UPDATES AND INFORMATION

UTILITIES

Electricity, Telephone, Water, etc.
These services are provided by the North Carolina State Fairgrounds.

Standard **electrical service** is included with your booth space; please request a connection ahead of time if power is needed by emailing Lupe Merino Operations Coordinator, at LupeM@mpeshows.com **at least one week prior to move-in.**

You may also request power on-site in the Show Office, located in the Jim Graham Building; however, last minute requests may experience a wait time for connection.

For **water**, please notify the Show Office on-site, located in the Jim Graham Building, when you are ready for water or drainage.

Wifi is available for exhibitors but requires a password which periodically changes—for the current password ask

the Show Office staff in the Jim Graham Building on-site. For dedicated internet connections, please contact Lupe Merino at the email address above to arrange at least one week prior to the show. There is a service charge which must be prepaid.

The North Carolina State Fairgrounds is happy to provide utilities and services at prevailing rates. Current rate sheets for labor, equipment rental and services are available on request. For safety reasons, NCSF personnel must perform installation of all utility services.

MOVE-IN | MOVE-OUT DAYS AND HOURS

All accounts must be paid in full before you can move in. For safety reasons, no one under the age of 16 is permitted in the halls or dock areas during move-in/out. Carts and dollies are not available on-site, but feel free to bring your own.

You may use your own carts, hand trucks, dollies, etc.



Breaking down prior to show close at 6:00pm on Sunday is strictly prohibited.

General Move-In Dates/Time

Tuesday	April 6, 2021	NOON - 5:00pm
Wednesday	April 7, 2021	8:00am - 5:00pm
Thursday	April 8, 2021	8:00am - 5:00pm

You must be completely set up by the end of the day on Thursday; there is no move-in permitted on Friday morning.

General Move-Out Dates/Time

Sunday	April 11, 2021	6:01pm - 10:00pm
Monday	April 12, 2021	8:00am - 3:00pm

All exhibit halls must be cleared by 3:00pm on Monday.

SHOW HOURS

Friday	April 9, 2021	10:00am - 8:00pm
Saturday	April 10, 2021	10:00am - 8:00pm
Sunday	April 11, 2021	11:00am - 6:00pm

Exhibitors may enter the show two hours before opening on Friday and one hour before opening on Saturday and Sunday.

EXHIBITOR BADGES

Exhibitor badges are NOT mailed out prior to the show. Badges can be picked up in the Show Office (Jim Graham Building) during move-in and during show hours. Plastic badge holders are provided.

Exhibitor badges are required to identify you as an authorized exhibitor. Exhibitors will not be allowed access to the show floor on show days without a badge.

Six (6) exhibitor badges are provided for each 100 square feet of space purchased, with a maximum allotment of 24 badges per company.

If you have different staff members working your booth on different days, you are encouraged to drop off your badge each night in the Show Office, so that your company does not run out of badges during the show.

Exhibitor badges must not be used as admission tickets for guests and cannot be left at will call.

SHOW OFFICE

During move-in, show hours and move-out, Show Management will maintain a show office in Jim Graham Building of the North Carolina State Fairgrounds. The office is to the right, at the end of the hallway as you enter from the breezeway that connects the Exposition Building to the Jim Graham Building. Look for the show office sign.

EXHIBITOR ENTRANCES DURING SHOW HOURS

During show hours, exhibitors may use the main entrances to the Exposition Building and the Jim Graham Building. An exhibitor badge will be required to enter the show floor.

You will not be allowed to bring in exhibit supplies through the main entrance during show hours. Please visit the show office to make arrangements as needed for bringing in supplies during the show.

COMPLIMENTARY TICKETS

Each exhibitor will receive 10 complimentary tickets per 10x10 space, with a max of 40 tickets. These will be mailed out three weeks prior to the show. Tickets will only be mailed out if your account has been settled in full.

COMPLIMENTARY TICKETS ARE NOT PERMITTED TO BE DISTRIBUTED AT THE ENTRANCE TO THE SHOW. Use your tickets to invite potential customers to the show, as a thank you to good customers or for friends and family.

WILL CALL

Will Call will be at the Box Office at the main entrance to the show in the Exposition Building. Tickets for your guests can be left at Will Call, providing that they are in an envelope with their first and last name on it, and how many tickets you have put inside. These will be filed by last name at Will Call, so please inform your invited guests to ensure they are able to get into the show with ease! Please use your tickets for guests—exhibitor badges should not be left at Will Call for attendees.

DECORATOR SERVICES

Southern Exposition Services (SES) is the show decorator and provides carpet, tables, chairs, cleaning, signage, etc. Please order these items directly from them. The forms are available on the Exhibitor Kit section of our website. They maintain an office at the show located in the Jim Graham Building, just outside the entrance to our Show Office.

PARKING

Exhibitor parking at the fairgrounds is free and unlimited. Trailers and box trucks may be parked down the hill from the Jim Graham Building in the dirt/gravel lot during move-in, the show, and move-out. These vehicles must be clear by Monday at 3pm when move-out concludes.

FOOD AND BEVERAGE SAMPLING

Bulk food or beverage sales can be considered for Fair Administration approval provided that any exhibitor offering food products must be pre-approved and adhere to the following guidelines. Exhibitors are required to provide a copy of their Certificate of Insurance to Lupe Merino along with the request for sampling **at least one month prior to show opening for approval.**

Food products which are approved to be sold at an event must be packaged in bulk form and sealed for off-premises consumption. To avoid any confusion and consistently enforce terms of contractual agreements, a list of exhibitors selling food or beverage in bulk form along with a description of the proposed sample will be submitted to the Fairgrounds at least one month prior to the event for review.

The following are sampling guidelines applicable for approved exhibitor samples within State Fairgrounds facilities which have a food and beverage concessions contract:

- Sample being offered must be a product being offered by the exhibitor.
- Sample size - Beverage - sample amount 2 oz. or less
- Sample size - Food – sample should be 1 square inch or less and fit in a standard 1-inch condiment cup.
- Approved sampling must be offered in compliance with any regulatory requirements from Wake Environmental Services (919) 856-7419.
- Any approved sample containing alcohol will be subject to the current State Fair Alcohol Policy.

Please contact Lupe Merino at LupeM@MPEshows.com least one month prior to the show to apply for sampling consideration and provide your required COI.

VEHICLES IN EXHIBITS

If you plan on having a vehicle in your booth as part of your display, please contact Lupe Merino, at LupeM@MPEshows.com for approval and move-in instructions.

- Visqueen must be put down on the floor before the vehicle is driven into place.
- All vehicles must have a locking gas cap or gas cap sealed with tape and no more than 1/4 tank of gas in the vehicle.

- A set of keys must be left with Show Management for the duration of the show.
- All vehicle batteries must be disconnected, and cables taped.

BOOTH INFORMATION, RULES & REGULATIONS

Exhibit booths will have an 8' draped back wall. On each side, a draped side rail will extend from the back of the booth to the front of the booth at a height of 32". The drape color is black. **Tables, chairs, electricity etc. are not included with the cost of your exhibit booth.**

Flooring

Flooring is not included in the cost of your exhibit booth. **It is mandatory that all booths are carpeted** or have some type of clean, professional-looking floor covering that covers 100% of the booth's square footage.

Table Skirting

It is mandatory that all tables are properly skirted. Skirting must go from the edge of the table to the floor on all four sides. All skirting must be pressed and neat. Use of plastic tablecloths, sheets, shower curtains or any type of "makeshift" tablecloths is **not permitted**. We strictly enforce this and will skirt all incorrectly skirted tables at the exhibitor's expense. This requirement applies to all tables that are not furniture quality (meaning folding or temporary tables); finished furniture (of such quality that you would display in your home or office do not require skirting. Show management has final discretion if there is a question of whether a table should be skirted or not.

All inventory and personal items must be stored COMPLETELY OUT OF SIGHT. Your booth should look professional and inviting to the attendee.

Staffing Your Booth

All exhibitors are expected to be in their booths during all published show hours, as we do receive consumer complaints about un-manned displays. **Our visitors pay an entrance fee and expect to be able to do business with our exhibitors at any time during show hours. If you are in violation of this rule, your company may not be permitted to exhibit with us in the future.**

Working in the aisles or distributing brochures, etc. from any other area other than your booth is prohibited, including the aisles. All activity must take place inside your contracted space.

*****TENTS ARE NOT ALLOWED*****

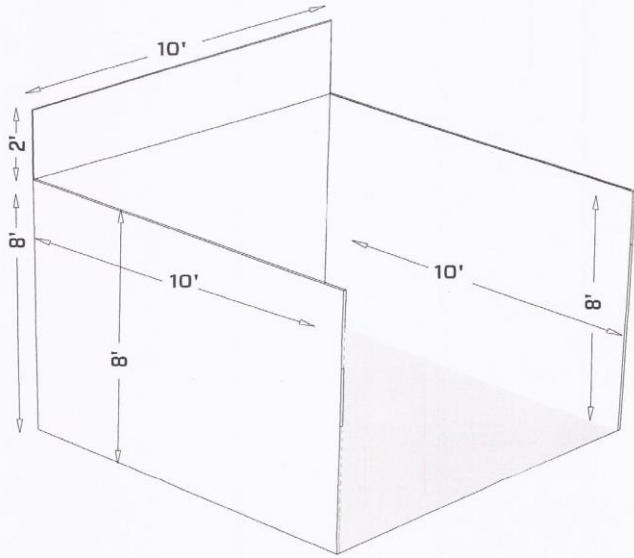
Booth Guidelines

Exhibitors are allowed to build their booth to the maximum height of 8 feet. This includes back wall, sidewalls, and any marketing items in your booth (ex. signs, displays, flags, etc). 8' black drape is provided at the back of each inline booth, with 3' drape dividers provided in between inline booths.

If your display includes a sign attached to the back wall, **you must get approval from show management** and the following rules apply:

- Total height must not exceed 2' from the top of the 8' drape line
- Sign must be single sided and no designs or logos may face a neighboring booth
- Professionally finished and neat looking so as not to distract from a neighbor's booth design, or contain

- logos, exposed wiring, framing, raw wood, or otherwise unfinished material.
- No PVC pipe allowed
- Side walls must be completely finished on BOTH sides. No logos, exposed wires, frames, wood must be exposed for the public or your neighbor to see.
- Exceptions apply to island booths, end caps, and perimeter booths at the discretion of show management as they do not infringe upon neighboring booths.
- Teardrop flags and pop-up signs or other types of displays or signage may not extend to a height above 8' and may not extend into your neighbor's booth or out into the aisle.
- Show management has final approval on all signage.



SECURITY

Security is provided and guards will be on duty throughout the event. Every reasonable precaution will be taken to protect exhibitors' property, but Show Management assumes no responsibility for any losses due to fire, theft, robbery, damage, accident, or other causes.

INSURANCE

Show Management is insured against public liability and property damage claims arising out of the conduct of the show. This insurance does not cover exhibitors' property, which is placed on display at the exhibitor's risk. Please refer to items #4 and 5 on your exhibitor contract/application or contact Show Management if you have questions.

SHIPPING INFORMATION

Southern Exhibition Services (SES) charges a drayage fee for handling any materials delivered to the North Carolina State Fairgrounds home show expo buildings. Deliveries without company name and booth number will be declined. Contact Southern Exhibition Services if you are sending shipments ahead of your arrival. Marketplace Events and the North Carolina State Fairgrounds are not authorized to accept your shipment.

Detailed shipment information can be found in the Decorator Service Kit, under the Exhibitor Kit section of our website, which is located at the bottom of the Home Page.

QUESTIONS

For questions on move-in, move-out, or booth guidelines before or after the show, please contact your Exhibit Sales Consultant or reach out to Lupe Merino for the show.

Lupe Merino, Operations Coordinator

Email: LupeM@MPExhibitions.com

Cell: 801.897.2863

We thank you for exhibiting in the show and are here to help you have a great experience! Please let us know how we can be of service to you.

Thank you for reviewing this **Exhibitor Manual**.
Please be sure to visit and review our [Exhibitor Kit](#)
online for the latest forms
and show-specific information.