



GREENSBORO COLISEUM COMPLEX INTERNET SERVICE ORDER FORM

Name of Event _____ Event Date _____ Booth # _____

Firm Name _____

Telephone # _____ Fax # _____ E-mail Address _____

Address _____

City _____ State _____ Zip _____

Please send a check or money order or charge to your AMEX, VISA, MC or DISCOVER card:

AMEX or Other Card # _____ Exp. Date _____

Authorized Signature _____

HIGH SPEED INTERNET SERVICE provided by <i>Road-Runner</i>	Quantity	Rate	TOTAL
Internet Modem Connections (1.5 Mbps x 256 Kbps)		\$135.00 / Event	\$

Due to advances in technology, The Greensboro Coliseum Complex is no longer accepting advance orders for wireless internet service.

Wireless internet service can easily be ordered on site during your event with a valid credit card directly through Time Warner Cable. Once on site, simply open your browser to the Time Warner Cable website for detailed instructions and ordering information. The broadband wireless internet service is provided through Time Warner Cablevision Business Class Services of Greensboro, North Carolina. Service provided is the Road-Runner brand by Time Warner. Cost of wireless service (1.5 mbps X 256) is \$10 for the day (ending at 11:59 pm). Please note wireless internet service cannot be used for video or photographic streaming purposes.

Internet modem service is provided through Time Warner Cablevision Business Class Services of Greensboro, North Carolina. Service provided is the Road-Runner brand by Time-Warner. Technical assistance with initial connection and configuration will be provided by Time Warner or Coliseum staff representatives at a scheduled time during the event move-in hours. Please see the minimum system requirements listed below. Please review conditions and regulations attached for further information. Call 336-373-7492 for more information.

MINIMUM REQUIREMENTS	
OS	Windows 98 or newer
Processor	Pentium-Class 133 Mhz or greater
Memory (RAM)	Minimum 32 MB however 64 MB is recommended
Available Hard Drive Space	Minimum 110 MB however 150 MB is recommended
Network Capability	Ethernet card with RJ45 connector, or open slot & free compatible IRQ, or open USB port
Other	CD-ROM drive required, sound card and speakers recommended. SVGA or XGA graphics card recommended.

Full payment must accompany this order form, which should be returned to the address below.
NO EXCEPTIONS PLEASE.

For billing inquiries please call 336-373-7492.

Orders must be placed no later than 5 working days prior to exhibitor move-in to insure service.

Greensboro Coliseum cannot guarantee service if orders are received after this deadline.

Wireless connections can be ordered in advance or by purchasing through web browser while on-site.

For technical questions, please contact Road Runner Business Class at 1-888-640-5042 or visit the Road Runner Business Class website: www.triadbusinessclass.com

Please make checks payable and return to:
Greensboro Coliseum Complex
1921 W. Gate City Boulevard
Greensboro, NC 27403
Fax: 336-218-5537

CONDITIONS AND REGULATIONS

1. Wall column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors unless specified otherwise. Under no circumstances shall anyone other than "house personnel" make service connections.
2. All equipment must comply with all federal, state and local safety codes.
3. Claims will not be considered unless filed by exhibitor prior to close of show.
4. Prices are based on current wage rates and are subject to change without notice.
5. All material and equipment furnished by the Greensboro Coliseum Complex for this service shall remain the Greensboro Coliseum Complex's property and shall be removed only by GCC staff at the close of the show.
6. Greensboro Coliseum Complex personnel are authorized to cut floor coverings to permit installation of service.
7. Orders must be received a minimum of ten (10) days prior to exhibitors move-in to qualify for advance rate(s).
8. Payment must accompany all pre-orders. No exceptions please.
9. Notice of cancellations and/or requested refunds must be received prior to scheduled event move-in dates. Equipment or services provided to a booth will be charged regardless if the purchaser uses the service or the service goes un-used.
10. All connection equipment and software is provided by Time-Warner Business Class Services and is branded as Road Runner Service.
11. A separate connection fee will be paid for each piece of equipment utilizing wired services, connected directly or otherwise.
12. Rates quoted for modem internet connections include delivering the internet service to the exhibitor booth or designated location in the most convenient manner and include connecting equipment to purchaser's computer(s) based on specifications outlined on page 1.
13. The internet service provided includes delivering a service to the computer and opening of the browser. The reconfiguration of computers so that purchasers can achieve a connection through a corporate firewall or other restriction is not the responsibility of Time-Warner or the Greensboro Coliseum.
14. The Greensboro Coliseum Complex or Time Warner Cablevision is not responsible for any re-configuration after the show concludes.
15. Purchasers are not permitted to visit pornographic or illegal websites including gambling websites while on the Coliseum property.
16. All wireless connections must be in specific wireless zones which include SEC exhibition halls and Coliseum press rooms. SEC Meeting rooms are NOT covered by wireless services.
17. Wireless purchasers are responsible for providing their own wireless air cards to receive the wireless signal.
18. Photographers are not permitted to transmit photos on the wireless broadband network. All photographers should procure a wired modem connection.
19. Broadband wireless internet service is sold in advance or purchasers can simply open their computers and gain the wireless broadband connection and pay by credit card through the browser on a daily basis.
20. Internet Services are provided 7 am to 11:59 pm daily. Please call 336-373-7422 for more information.