



Tuesday, March-10-20

Ottawa and the rest of Canada continues to be a safe travel and event destination. Ottawa Public Health, along with the Public Health Agency of Canada are closely monitoring the COVID-19 situation.

To date, Ottawa has been safe of any COVID-19 cases. The EY Centre continues to monitor the situation through our health partners and have taken increased precautions to ensure the safety of all our guests.

Enhanced procedures have been put in place:

- Custodial teams have increased their sanitizing process of all regularly touched surfaces
- We have added additional soap dispensers to our 14 washrooms within the facility
- We will be working closely with each event producer to ensure they have proper procedures in place.
- Posters and additional signage with information have been placed throughout the facility.

The World Health Organization recommends that individuals:

- Frequently clean hands with soap and water or by using alcohol-based hand rub
- When coughing and sneezing, cover mouth and nose with flexed elbow or tissue – throw the tissue away immediately and wash hands
- Avoid touching your eyes, nose and mouth
- Avoid close contact with anyone who has a fever and cough
- Anyone concerned that they may have been exposed to, or are experiencing symptoms of the novel coronavirus, should contact their primary care provider or local public health office. The Public Health Agency of Canada has set up a 2019 novel coronavirus telephone information line at: 1-833-784-4397.

**Links for more information:**

<https://www.ottawapublichealth.ca/en/public-health-topics/novel-coronavirus.aspx>

<https://www.who.int/health-topics/coronavirus>

<https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>