

FREQUENTLY ASKED QUESTIONS



WHAT ARE THE SHOW HOURS?

Fri. January 22 Noon - 8:00 p.m. Sat. January 23 10:00 a.m. - 8:00 p.m. Sun. January 24 11:00 a.m. - 5:00 p.m.

WHEN CAN WE SET UP?

Bennett Event Center move-in information will be emailed prior to show

Mon. January 18 1:00 p.m. - 6:00 p.m. **By appointment only; Call Anne Ryan**

Tue. January 19 8:00 a.m. - 6:00 p.m.

Bulk Space move-in only (400 sq. ft. or greater)

Wed. January 20 8:00 a.m. - 6:00 p.m. Thu. January 21 8:00 a.m. - 6:00 p.m. All roll up doors close at 3:00 p.m. Thursday. No driving on the floor after this. Last vehicle entry is 2:00 p.m.

WHEN DO WE TEAR DOWN AFTER THE SHOW?

Sun. January 24 5:05 p.m. - 10:00 p.m. Mon. January 25 8:00 a.m. - Noon

** No exhibit can be removed, even in part, until 5:05 p.m. Sunday evening. It will be announced over the PA system when it is ok to start tearing down. Please do not begin teardown early!

HOW DO WE GET OUR EXHIBITOR BADGES?

You will pick up your exhibitor badges during move-in at the Show Office. Exhibitor badges must be worn or in your possession during show hours to gain entrance into the buildings.

WHAT IS SUPPLIED WITH OUR BOOTH?

There will be an 8' backdrop and 8' side curtains. You will receive one 7" x 44" identification sign. You will not receive tables, chairs, etc. You are welcome to bring your own, or rent them from the decorator, Fern 651-248-3063 or on-site in the Show Office. Please skirt your table to the floor. No plastic tablecloths.

WHAT ARE THE BOOTH REGULATIONS?

- •All signage must be below 8'. Contact your sales rep if you want signage higher.
- •All sides and surfaces, front and back of exhibits which are exposed to view must be properly finished and decorated by exhibitor at their own expense and to the satisfaction of neighboring exhibitors and show management.
- •All booths are strongly encouraged to have floorcovering. This can be carpet, tile, astroturf, foam, etc. Any carpet extending into the common aisle is subject to being cut and removed. Carpet can be rented from the decorator.
- •No duct tape. Please use double-sided tape that is easily removed from the floor. Remove all residue before leaving or you will be charged.
- •Booth personnel are required to work within the confines of their booth space. <u>Working in the</u> aisles is not permitted.
- •Exhibitors will make arrangements to dispose of any shipping crates or other rubbish created through the building or dismantling of their individual displays. Exhibitors are responsible for removing their own trash. Please plan accordingly to avoid being charged.

All vendors who bring in dirt, mulch, or other materials MUST:

- •Lay floor covering down before putting loose material on the floor—required in ALL buildings. This can be visqueen or something similar.
- •Remove all material in the exhibit space AND outside. If removed by the facility, vendor will be charged for removal.

•Show Management reserves the right to refuse entry or to have removed at the exhibitor's expense, any display that is not in accordance with these rules and regulations. If any doubt exists, the exhibitor must provide details and have such exhibits approved by Show Management. Management may require exhibitors to make such alterations to their displays as deemed necessary to the proper conduct of the exhibition. Failure to comply may order the immediate removal of the entire exhibit without compensation and at the exhibitor's expense.

WHO IS THE DECORATOR?

The official show decorator is Fern, 651-248-3063. The decorator will be available in the show office during move-in, show hours and move-out for exhibitors requiring furniture, carpet, etc. Order what you need well in advance of the show to ensure availability of all needed items and to take advantage of the decorator's discounted rates. The decorator has forklifts available upon request.

IS THERE AN ADDITIONAL CHARGE FOR ELECTRICAL?

No, unless you need more than the standard 110 electric provided. Each building has its electrical supply pulled differently so please bring a heavy duty grounded extension cord so you will be able to string your cord from the nearest open box or pillar where electric is found (about every 30 feet). If you need more power than the standard amount supplied, please fill out the electrical form from the online exhibitor kit and send back to kellys@MPEshows.com.

IS THERE WIRELESS/INTERNET SERVICE AVAILABLE AT THE SHOW?

Yes. Standard WiFi is free and available by connecting to the network "State Fair Park" and following the prompts. To order a private wireless network or hard line internet service see the State Fair Park form located in your exhibitor kit.

WHAT IS OKLAHOMA'S STATE SALES TAX?

8.625%. To get the tax form, email ddefibaugh@tax.ok.gov or phone 405-522-6463.

WHAT HOTEL SHOULD I STAY AT DURING THE SHOW?

Doubletree by Hilton off of Meridian Avenue offers an exhibitor discount. Please refer to the Oklahoma City Home + Garden Show website for additional hotels in the area.

WHAT IS THE WEBSITE FOR THE OKLAHOMA CITY HOME + GARDEN SHOW?

www.OklahomaCityHomeShow.com

WHAT IS THE EXHIBITOR LISTING? HOW DO I SET IT UP/MAKE CHANGES TO IT OR UPDATE AS NEEDED? (NEW FOR 2021)

You were emailed instructions to set up your enhanced Exhibitor Listing. Please check the website to view your current listing. If you would like to make changes to your Exhibitor Listing at any point, and cannot find the emailed instructions, please contact kellys@MPEshows.com.

WHAT IF I HAVE ADDITIONAL QUESTIONS?

Contact yours sales consultant to discuss all aspects of exhibiting. During the week of the show, you can also call the Show Office at 405-948-6752 or go to the website to review the exhibitor mannual at:

https://oklahomacityhomeshow.com/Exhibitor-Kit

If you have any additional questions, feel free to call us!

405-832-9090